

# Certificate

APCER has issued an IQNET recognized certificate that the organization:

## Ar Telecom – Acessos e Redes de Telecomunicações, S.A.

Doca de Alcântara Norte, Edifício Diogo Cão  
1350-352 LISBOA - PORTUGAL

has implemented and maintains an

### Information Tecnology Service Management System

for the following scope:

**Management of information technology services provided by Ar Telecom to its internal and external customers, from its Lisbon data center, covering: virtual data center services and housing services, according to the services catalogues in force**

which fulfils the requirements of the following:

### ISO/IEC 20000-1:2018


Issued on: **2026-03-13**

Expires on: **2029-05-10**

Registration Number: **PT-2014/SGL.0011**



**Alex Stoichitoiu**  
President of IQNET



**José Leitão**  
APCER CEO



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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